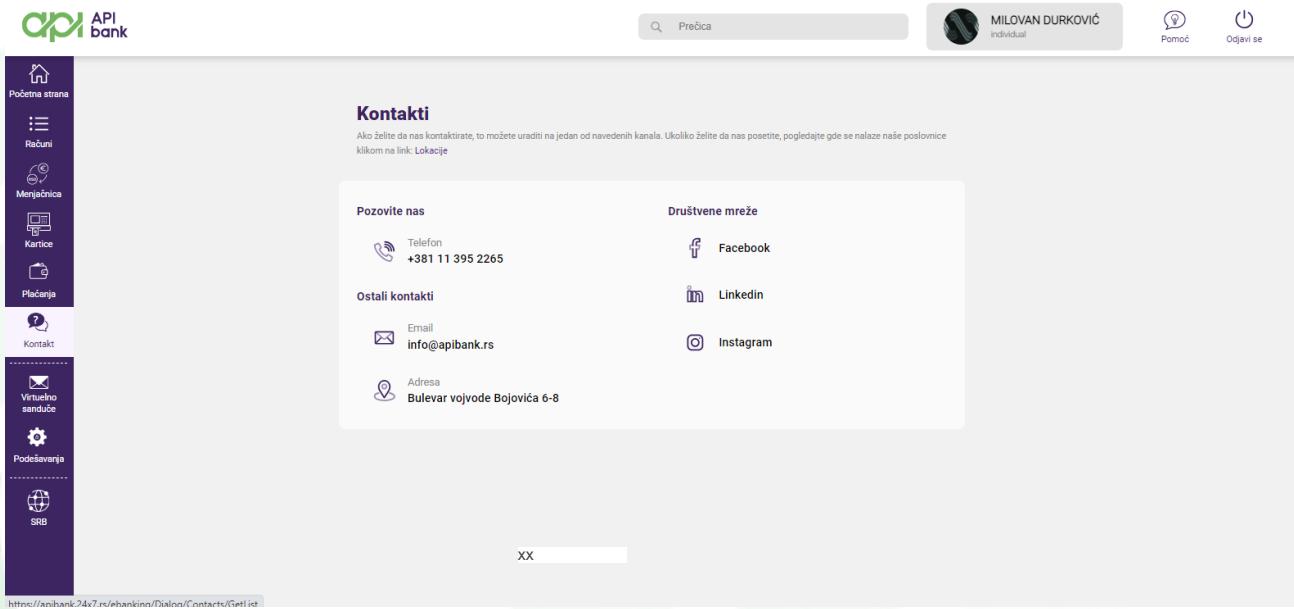


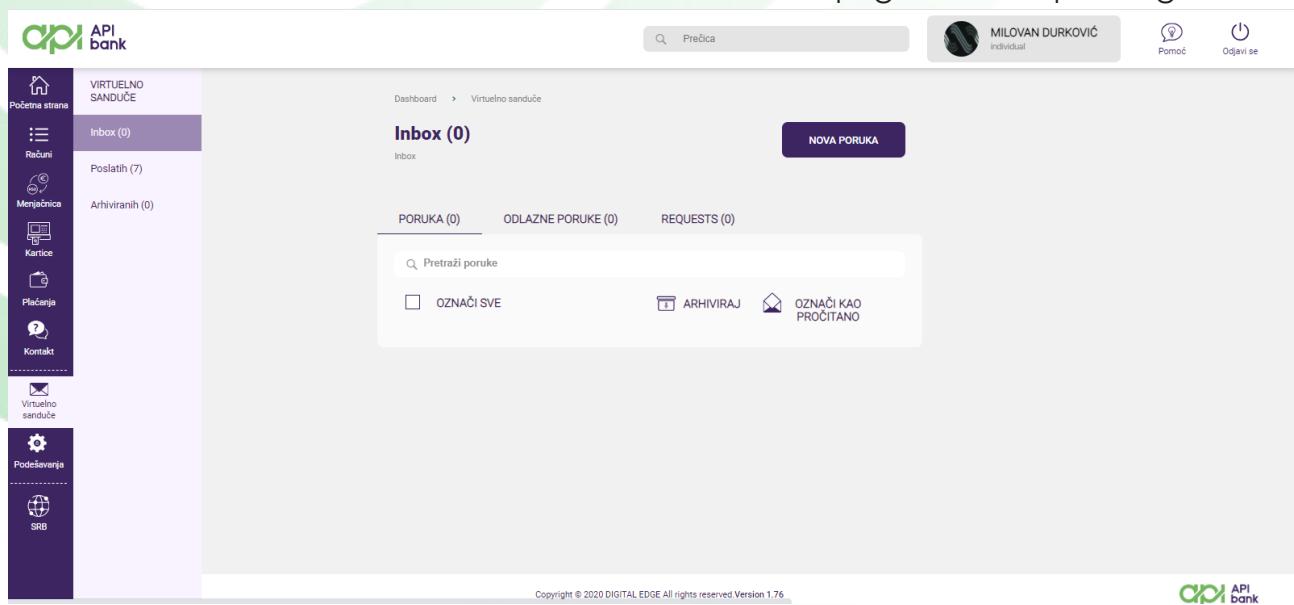
## Kontakt informacije i Virtuelno sanduče

1. Odabirom opcije KONTAKTI korisniku se prikazuju linkovi ka nalozima koje API Bank a.d. Beograd koristi i kontakt e-mail adresa uz broj telefona.



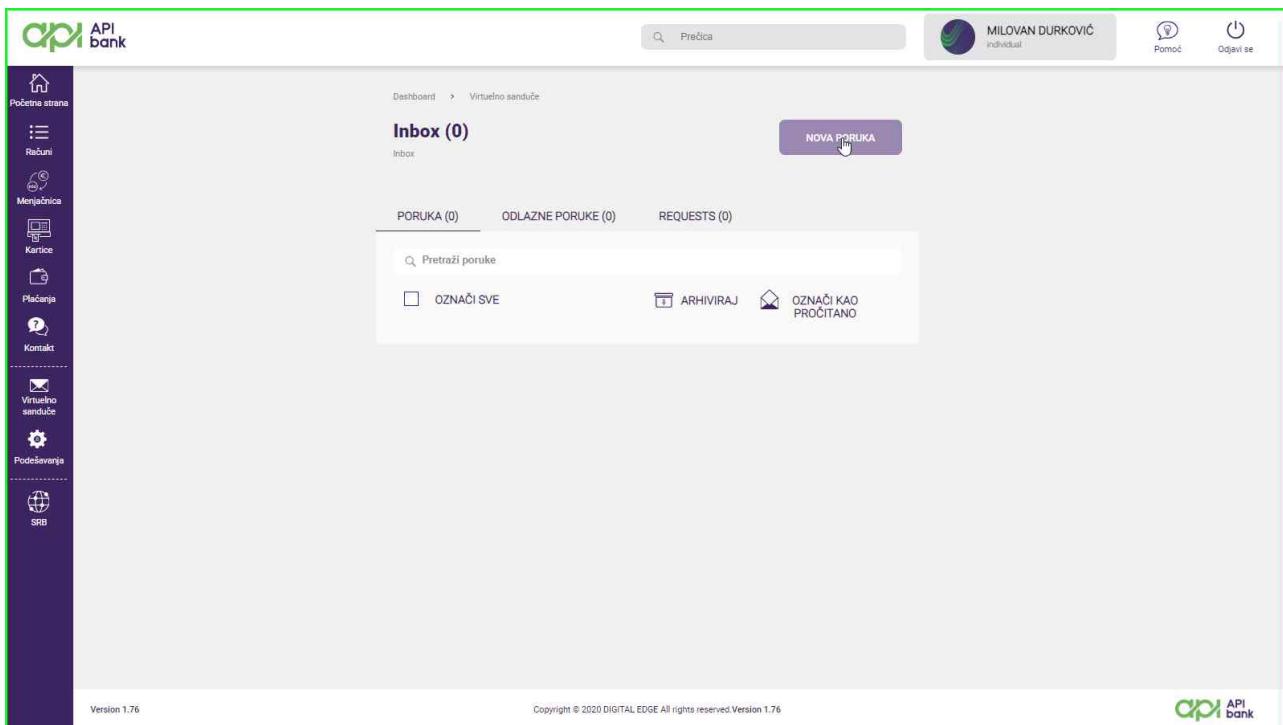
The screenshot shows the 'Kontakti' (Contacts) page of the API Bank website. At the top, there's a navigation bar with the API Bank logo, a search bar, the user profile 'MILOVAN DURKOVIC individual', and links for 'Pomoć' (Help) and 'Odjavi se' (Logout). On the left, a vertical sidebar menu includes options like 'Početna strana', 'Računi', 'Menjačnica', 'Kartice', 'Plaćanja', 'Kontakt', 'Virtuelno sanduče' (which is highlighted in blue), 'Podelavanja', and 'SRB'. The main content area has a heading 'Kontakti' with a sub-instruction: 'Ako želite da nas kontaktirate, to možete uraditi na jedan od navedenih kanala. Ukoliko želite da nas posetite, pogledajte gde se nalaze naše poslovnice klikom na link: Lokacije'. It lists contact information: 'Pozovite nas' (Phone +381 11 395 2265), 'Društvene mreže' (Facebook, LinkedIn, Instagram), 'Ostali kontakti' (Email info@apibank.rs, Address Bulevar vojvode Bojovića 6-8), and a QR code.

2. Odabirom opcije VIRTUELNO SANDUČE korisniku se otvara mogućnost da u direktnom kontaktu sa Bankom reši nedoumicu, uloži prigovor ili da predlog.

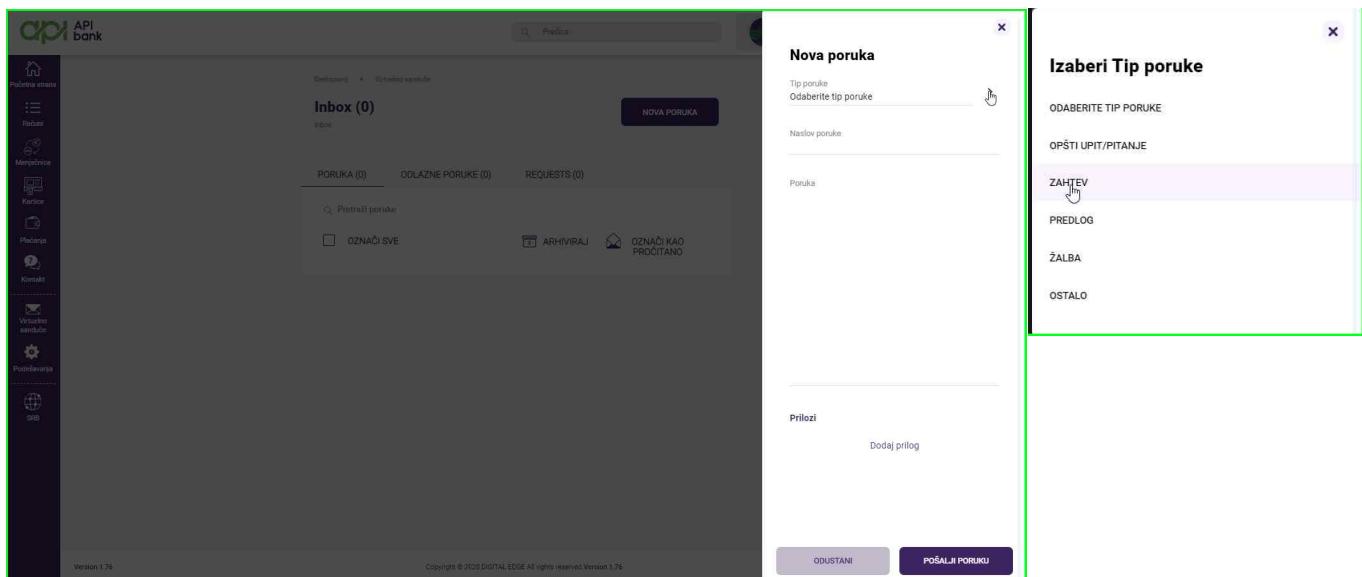


The screenshot shows the 'Inbox' page under the 'Virtuelno sanduče' tab. The sidebar menu is identical to the previous screenshot. The main area shows the 'Inbox (0)' section with a sub-menu for 'Inbox' (7 messages), 'Poslatih' (0), and 'Arhiviranih' (0). Below this are tabs for 'PORUKA (0)', 'ODLAZNE PORUKE (0)', and 'REQUESTS (0)'. There are buttons for 'NOVA PORUKA', 'Pretraži poruke', 'OZNAČI SVE', 'ARHIVIRAJ', and 'OZNAČI KAO PROČITANO'. At the bottom, a copyright notice reads 'Copyright © 2020 DIGITAL EDGE All rights reserved Version 1.76' and the API Bank logo is in the bottom right corner.

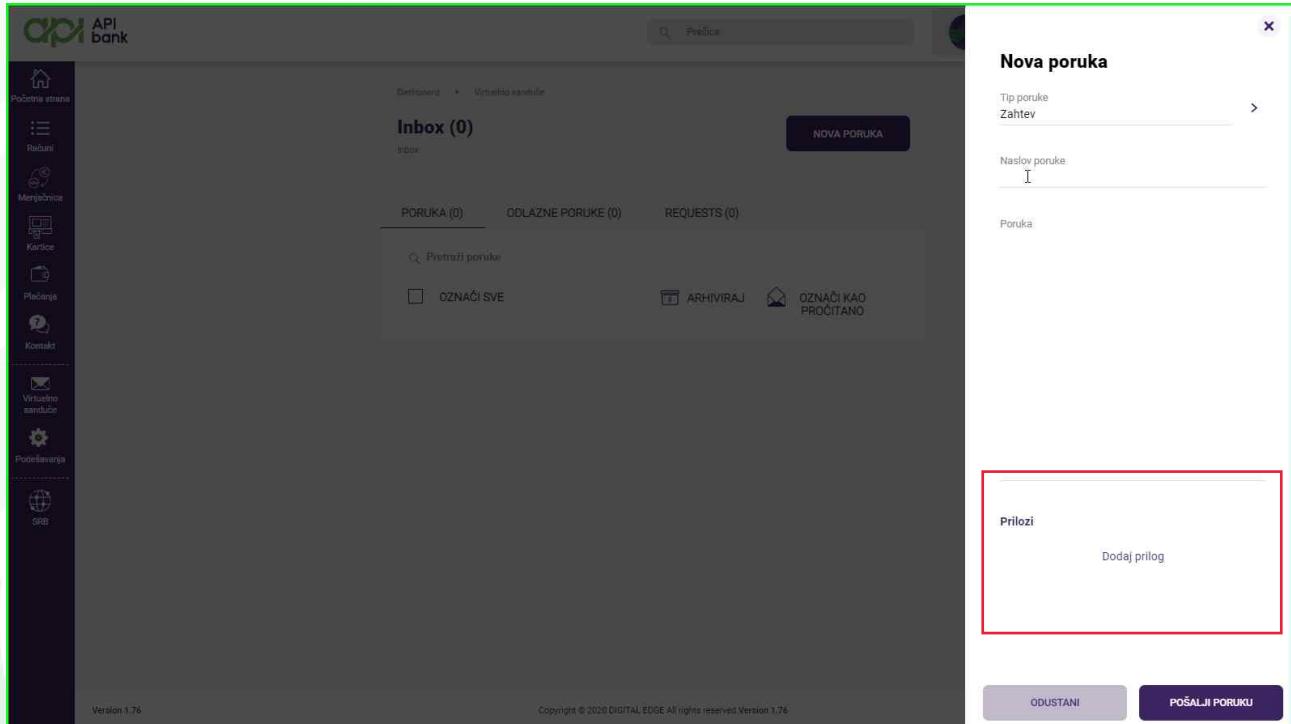
3. Odabirom opcije INBOX (SANDUČE) korisnik može klikom na taster NOVA PORUKA formirati poruku Banci.



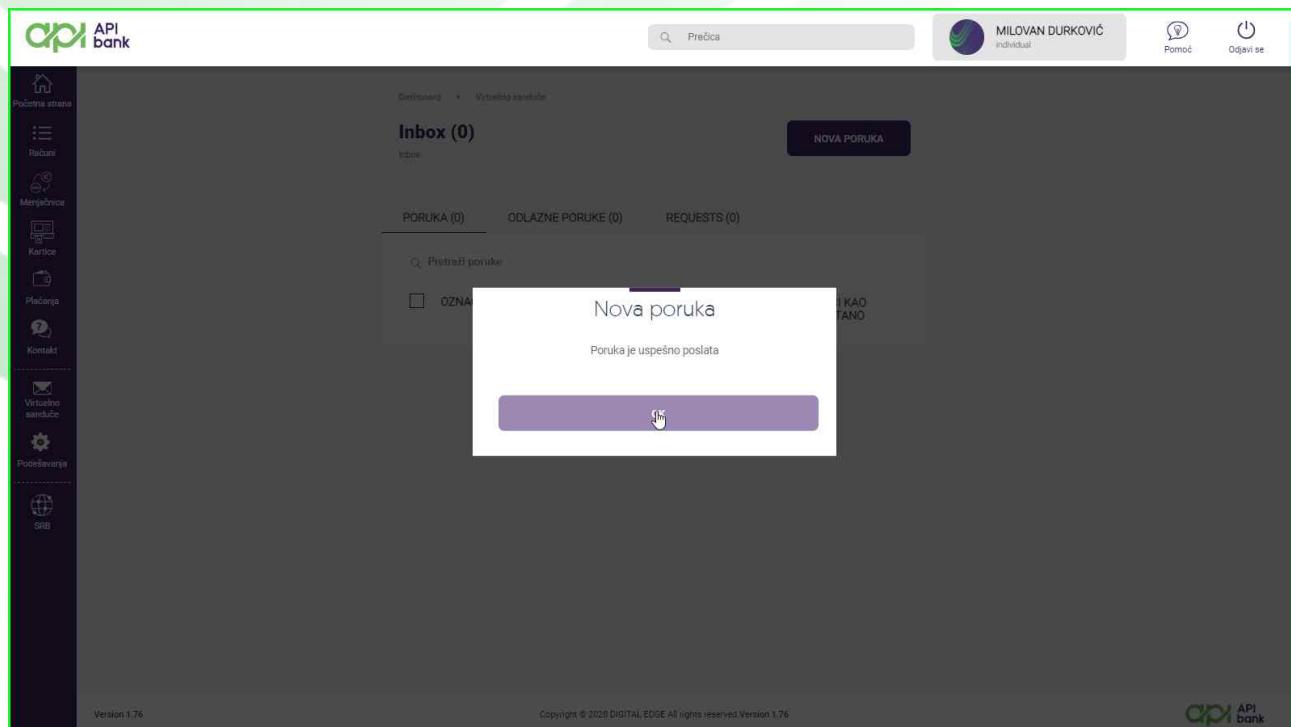
4. Obavezno je odabrati TIP PORUKE klikom na strelicu polja ODABERITE TIP PORUKE.



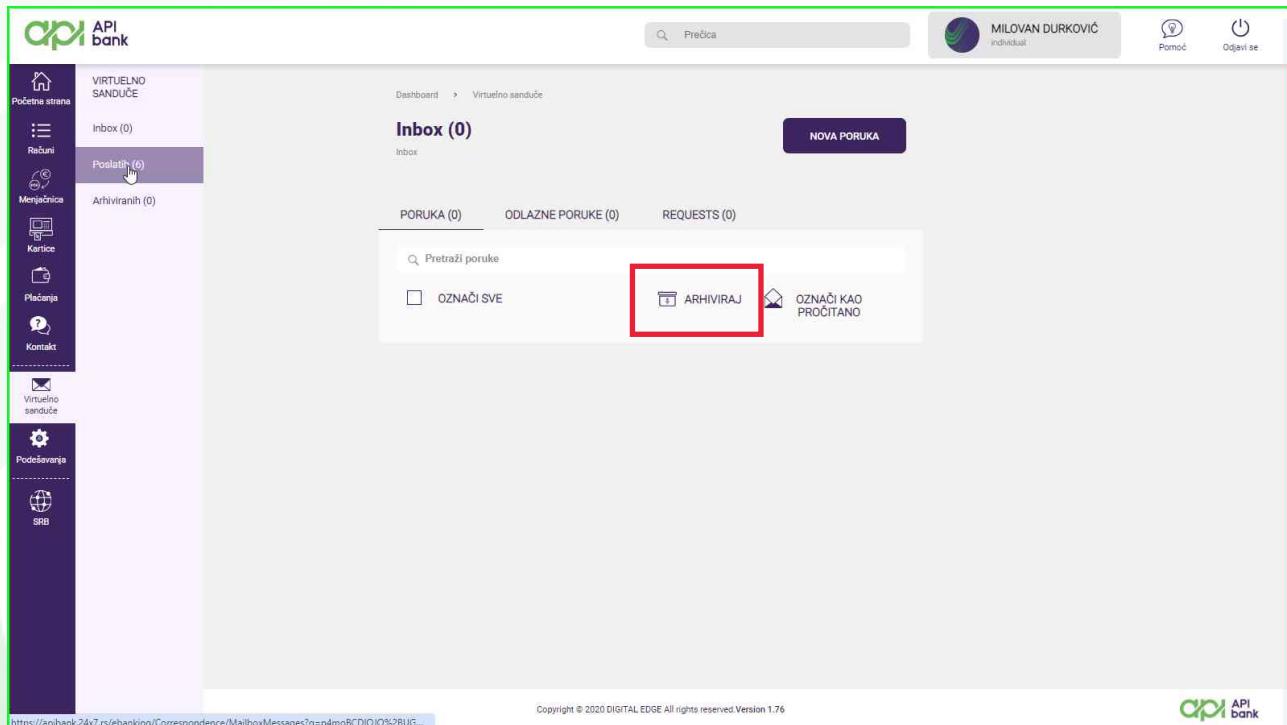
Korisnik može navesti naslov poruke i u polju PORUKA može napisati tekst po želji. U slučaju potrebe, moguće je dodavanje priloga kako bi se jasnije prikazala situacija koju opisuje.



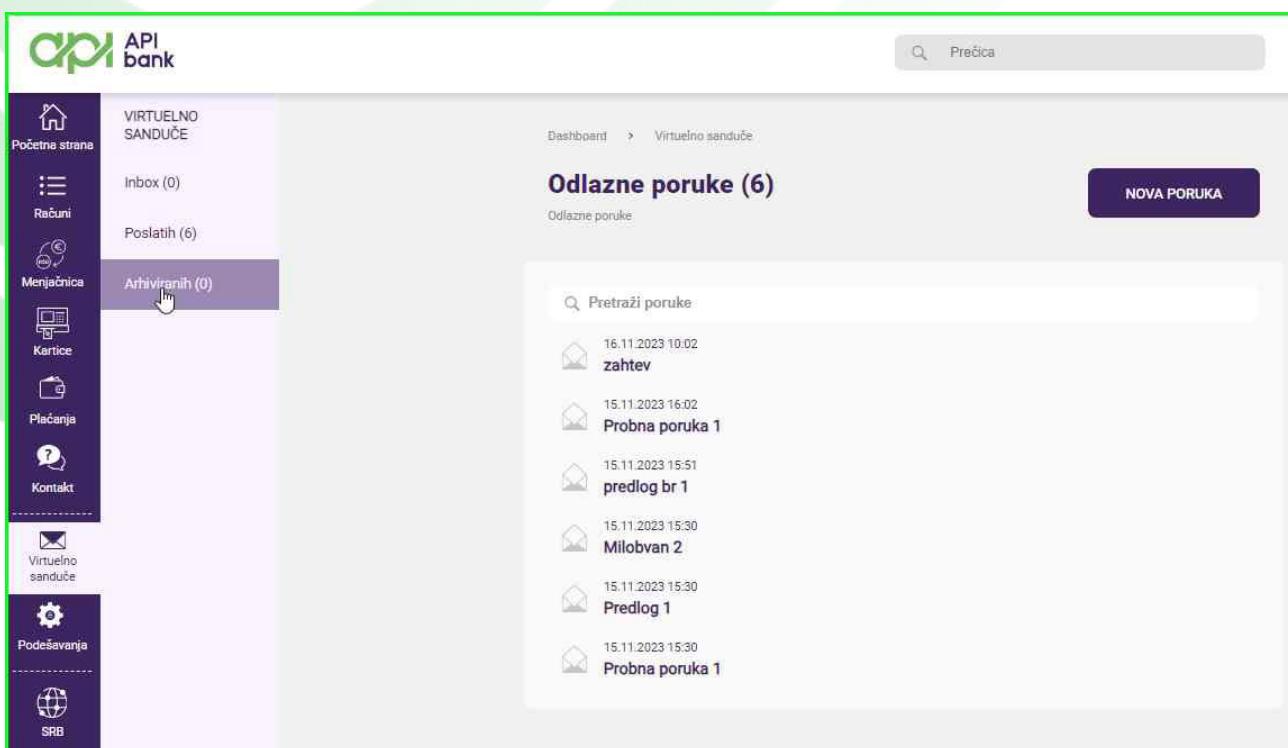
Klikom na taster POŠALJI PORUKU korisnik dobija potvrdu da li je poruka uspešno poslata.



**5.** Odabirom opcije POSLATIH dobija pregled poruka koje je prosledio Banci. Poruke iz prikaza je moguće arhivirati kako bi pregled aktuelnih poruka bio lakši odabirom ikonice ARHIVIRAJ.



The screenshot shows the API bank virtual inbox interface. The left sidebar has a purple background and lists various banking services: Početna strana, Računi, Menjačnica, Kartice, Plaćanja, Kontakt, Virtuelno sanduče, Podešavanja, and SRB. The 'VIRTUELNO SANDUČE' section is expanded, showing 'Inbox (0)', 'Poslatih (6)', and 'Arhiviranih (0)'. The 'Poslatih (6)' option is highlighted with a mouse cursor. The main content area is titled 'Inbox (0)' and shows tabs for 'PORUKA (0)', 'ODLAZNE PORUKE (0)', and 'REQUESTS (0)'. Below these tabs is a search bar with placeholder 'Pretraži poruke' and two buttons: 'OZNAČI SVE' and 'ARHIVIRAJ'. The 'ARHIVIRAJ' button is highlighted with a red box and a mouse cursor. At the bottom of the page, there is a copyright notice: 'Copyright © 2020 DIGITAL EDGE All rights reserved. Version 1.7.6' and the URL 'https://apibank24x7.rs/ebanking/Correspondence/MailboxMessages?q=n4moBCDIOjO%2BUG...'. The top right corner shows the user profile 'MILOVAN DURKOVIC individual' and navigation links 'Pomoć' and 'Odjaviti se'.



The screenshot shows the API bank virtual inbox interface. The left sidebar has a purple background and lists various banking services: Početna strana, Računi, Menjačnica, Kartice, Plaćanja, Kontakt, Virtuelno sanduče, Podešavanja, and SRB. The 'VIRTUELNO SANDUČE' section is expanded, showing 'Inbox (0)', 'Poslatih (6)', and 'Arhiviranih (0)'. The 'Arhiviranih (0)' option is highlighted with a mouse cursor. The main content area is titled 'Odlazne poruke (6)' and shows a list of messages with their send times and subjects. The messages are: '16.11.2023 10:02 zahtev', '15.11.2023 16:02 Probna poruka 1', '15.11.2023 15:51 predlog br 1', '15.11.2023 15:30 Milobvan 2', '15.11.2023 15:30 Predlog 1', and '15.11.2023 15:30 Probna poruka 1'. A search bar with placeholder 'Pretraži poruke' is located above the message list. The top right corner shows the user profile 'MILOVAN DURKOVIC individual' and navigation links 'Pomoć' and 'Odjaviti se'.